

Website Accessibility Statement

Pursuant to Art. 12, paragraph 2, and Annex IV of Legislative Decree No. 82 of 27 May 2022, transposing Directive (EU) 2019/882 (European Accessibility Act).

1. Introduction and Scope of Application

Zuegg S.p.A., with registered office in Verona (VR), via Francia n. 6, VAT number 02913800237 (hereinafter, the "Provider"), is committed to ensuring the accessibility of its digital channels to the widest possible number of users, including persons with disabilities.

This statement is made in implementation of the information obligations provided for by Art. 12, paragraph 2, and Annex IV of Legislative Decree No. 82 of 27 May 2022, transposing Directive (EU) 2019/882, and describes the level of compliance of the service with the accessibility requirements set out in Annex I of the same decree, as well as with the technical standards of the UNI CEI EN 301 549 standard and the Web Content Accessibility Guidelines (WCAG) 2.1, compliance level AA.

This statement applies to <https://www.zuegg.com> and fully replaces any previous accessibility statement published by the Provider with reference to the same address.

2. Compliance Status

Partially compliant. The website is partially compliant with the requirements provided in Appendix A of the UNI CEI EN 301 549 standard, due to the non-compliance cases listed in point 4.

3. Technical Standards and Assessment Methodology

The compliance of the service is assessed in relation to the harmonised standard UNI CEI EN 301 549, which ensures the presumption of conformity with the requirements of the decree, and with WCAG 2.1 level AA.

The assessment was carried out by a third party through automated analysis and manual checks on 23/09/25. The status declared in point 2 reflects the outcome of this assessment.

4. Non-accessible Content

The criteria listed below are not satisfied:

C.9.1.1.1 Provide text alternatives for all non-text content.

C.9.1.3.1 Information, structure, and relationships must be programmatically determinable.

C.9.1.4.3 The minimum contrast ratio between text and background must be 4.5:1 (or 3:1 for large text).

C.9.2.1.1 All functionalities must be operable via keyboard.

C.9.2.1.2 Keyboard focus must not be trapped within any component.

C.9.2.1.3 All functionalities must be operable via keyboard without requiring specific timing for individual keystrokes.

C.9.2.4.1 A mechanism must be available to skip blocks of content that are repeated across multiple web pages.

C.9.2.4.3 The focus navigation order must be meaningful and consistent.

C.9.2.4.4 The purpose of each link must be determinable from the link text or its context.

C.9.2.4.6 Headings and labels must describe the topic or purpose of their content.

C.9.2.4.7 A visible focus indicator must be present and clearly visible.

C.9.2.4.9 The purpose of each link must be identifiable from the link text alone.

C.9.3.1.2 The language of any passage or phrase in a language other than the default language must be programmatically determinable.

C.9.3.3.1 If an input error is detected, the erroneous element must be identified and the error described in text.

C.9.3.3.2 Labels or instructions must be provided when content requires user input.

The Provider has initiated the necessary interventions to resolve the non-compliances listed above. This statement will be updated upon completion of these interventions.

As of the date of this statement, no assessment of disproportionate burden has been made pursuant to Article 13 of the Decree. Should such an assessment be made, it will be set out in this section in accordance with the criteria specified in Annex V, duly documented and retained by the Supplier, and reviewed whenever the conditions under which the service is provided change.

5. Technical Information on the Service

Website: <https://www.zuegg.com>

Website publication date: 12/12/2023

Usability testing conducted: Yes

CMS used for the website: WordPress

6. Feedback Mechanism and Contact Details

Anyone who encounters a barrier in accessing content, or wishes to request non-accessible content in an accessible format, may write to the contact details provided below. Notifications will receive a response within thirty days, specifying the planned intervention or the reasons why intervention is not possible.

Email: accessibilita@zuegg.it

Certified Email (PEC): ufficio.amministrativo@pec.zuegg.it

7. Procedure for Submitting Reports to AgID

In the event of an unsatisfactory response or failure to respond within thirty days to a notification or request, the interested party may submit a report to the Agency for Digital Italy (AgID) via PEC to protocollo@pec.agid.gov.it, or in accordance with further methods specified on the official portal <https://www.agid.gov.it>

8. Drafting and Updating of the Statement

This statement was drawn up on 6 August 2026. The accessibility information accompanies the service throughout the entire period of its provision and is updated whenever relevant technical and organizational conditions change, and in any case upon completion of the interventions indicated in point 4.

9. Information about the organisation

Number of employees with disabilities within the organisation: 7

Number of workstations available for employees with disabilities: 0

10. Regulatory and Technical References

Directive (EU) 2019/882 (European Accessibility Act).

Legislative Decree No. 82 of 27 May 2022, in particular Art. 12, paragraph 2, and Annex IV.

Guidelines on the accessibility of services, adopted by AgID with Determination No. 38/2026.

Law No. 4 of 9 January 2004.

UNI CEI EN 301 549 Standard.

Web Content Accessibility Guidelines (WCAG) 2.1, Level AA.